



Conoflow

Order Status User Guide

Version 4



Engineered for life

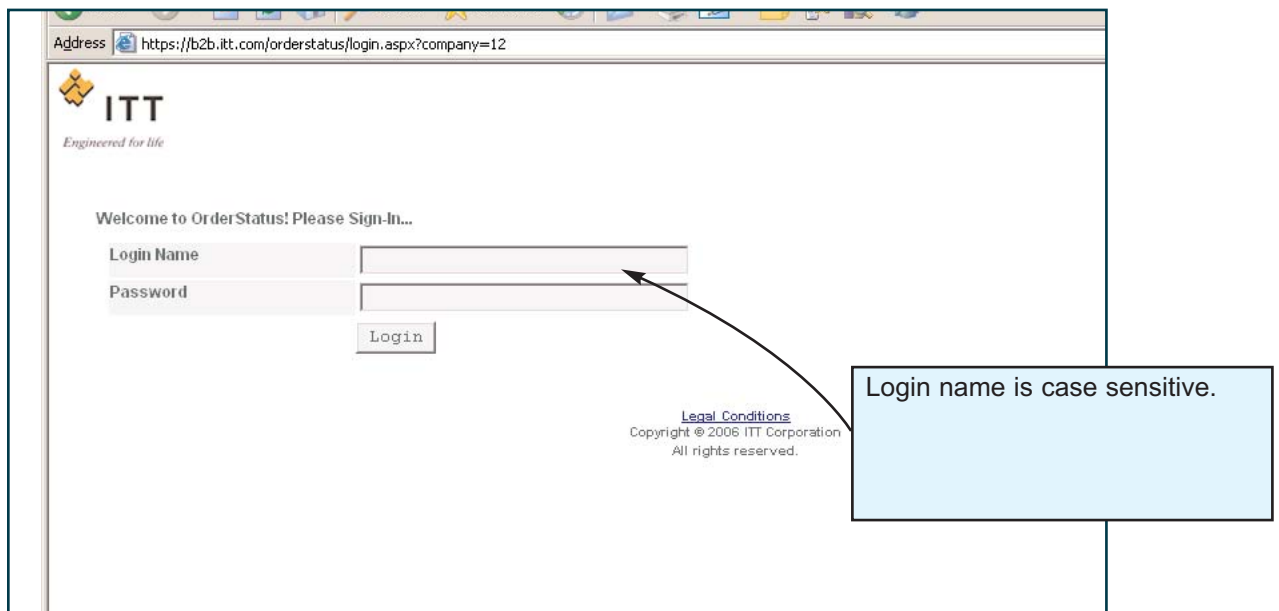
Printed in U.S.A.

Order Status User Guide

In order to access the ITT Neo-Dyn Internet Order Status Application, navigate your browser to <http://www.conoflow.com> and click on the application link. Or, navigate to <https://b2b.itt.com/OrderStatus/Login.aspx?company=45> and follow the instructions below.

We invite you to comment and/or submit suggestions for future application functionality by email to either: aerospace.webmaster@itt.com or robert.cisneros@itt.com. Please include your name, telephone number, and company name for any necessary follow-up.

1. Navigate your browser to the Internet Order Status application.
2. Enter the supplied Login Name and Password, then click the "Login" button.



NOTE: If you encounter login problems, please verify that you are entering your Login Name using the appropriate case sensitivity.

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3. Initially, your most recently placed orders will be displayed. To view any of the order details, click the underlined order number.

ITT Conoflow

Please Do Not use browser BACK button to navigate. Use buttons or links provided for navigation.

Search [SignOff](#)

Customer Name Enter Order No or Cust PO and click Find

ITT Order No. Enter complete ITT Order No., or

Customer P.O. enter partial P.O. No. (case sensitive)

[Find](#) [Clear](#)

ITT Order No.	Customer P.O.	Order Date	Ship Date
<u>315187</u>	W7176	11/20/08	
<u>315920</u>	W7193	11/14/08	11/03/08
<u>315950</u>	W7193 ADD	10/27/08	
<u>315188</u>	W7176	10/03/08	10/01/08
<u>315188</u>	W7177	09/26/08	09/26/08
<u>315185</u>	W7176	09/12/08	09/10/08
<u>315393</u>	W7182	09/03/08	09/08/08
<u>315264</u>	W7180	08/19/08	08/20/08
<u>315213</u>	W7178	08/13/08	08/14/08

4. To search for a particular order, enter the ITT order number or in the box provided enter your customer PO number and then click the "Find" button.

Enter either the ITT Order number or your PO number and then click the "Find" button.

5. To view any of the line item shipping details (including the tracking number), click on the appropriate underlined "Qty Shipped" link.

NOTE:
Please Do Not use your browser's back or forward buttons. Instead, use the navigation links provided within the Order Status application.

ITT Conoflow

Please Do Not use browser BACK button to navigate. Use buttons or links provided for navigation.

Order Detail [Back to Order Search](#) [SignOff](#)

ITT Order No. 315188

Customer P.O. W7177

Questions? [Click here to send an e-mail.](#)

Click underlined Qty Shipped for Tracking Information.

Line	ITT Part No.	Customer Part No.	Description	Qty Ordered	Qty Shipped	Status	ITT Sched Date	Actual Date
1	GB52UCXC		PISTON ACTUATOR	4	<u>4</u>	Completed	09/26/08	view

Previous Next

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6. To view any of the line item invoicing details, click on the appropriate underlined view "Actual Date" link.

Click to view the tracking number.

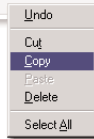
Click to view the invoicing details.

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6. To track your order with the carrier, click and drag your mouse pointer over the tracking number (see insert).

Ship Via	Tracking No.	Ship Date	Qty Shipped
SEE NOTES	UPS 99999999999999999999	05/16/06	10
Previous	Next		

Ship Date	Qty Shipped
SEE NOTES	UPS 99999999999999999999
05/16/06	10
Previous	Next



7. Then, right mouse click over the selected data and click on the "Copy" option.

8. Once you have the tracking number copied, click on the appropriate carrier's web link.

9. Right mouse click in the tracking number field and select "Paste". Follow the carrier's web page instructions to track your order.

10. After you have completed your Order Status inquiries, please be sure to click on the "Sign Off" link located near the top of every page.

NOTE:
Please be sure to click the "SignOff" button when you have finished your inquiries.

The screenshot shows the ITT shipping details page. At the top left is the ITT logo. To the right is the Conoflow logo. Below the logo is the text "Shipping Details" and a "Back to Order" link. A "SignOff" button is highlighted with a red box and an arrow pointing to it from the NOTE box. Below the SignOff button are the UPS and FedEx logos. A blue box with an arrow points to the UPS logo, containing the text "Clicking on the carrier's logo will open a new browser window." Below the logos is a table with shipping details. At the bottom of the page, there is a "Legal Conditions" link and copyright information: "Copyright © 2006 ITT Corporation. All rights reserved."

The screenshot shows a carrier tracking page. At the top left is the word "er". To the right is a barcode and the word "Tracking". Below this is a brown bar with the text "Enter Tracking Number". Underneath is a grey box with the text "Enter up to 25 UPS Tracking InfoNotice Numbers below". Below the grey box is a blue link "Tracking Numbers: [?]" and three numbered input fields (1., 2., 3.) for entering tracking numbers.